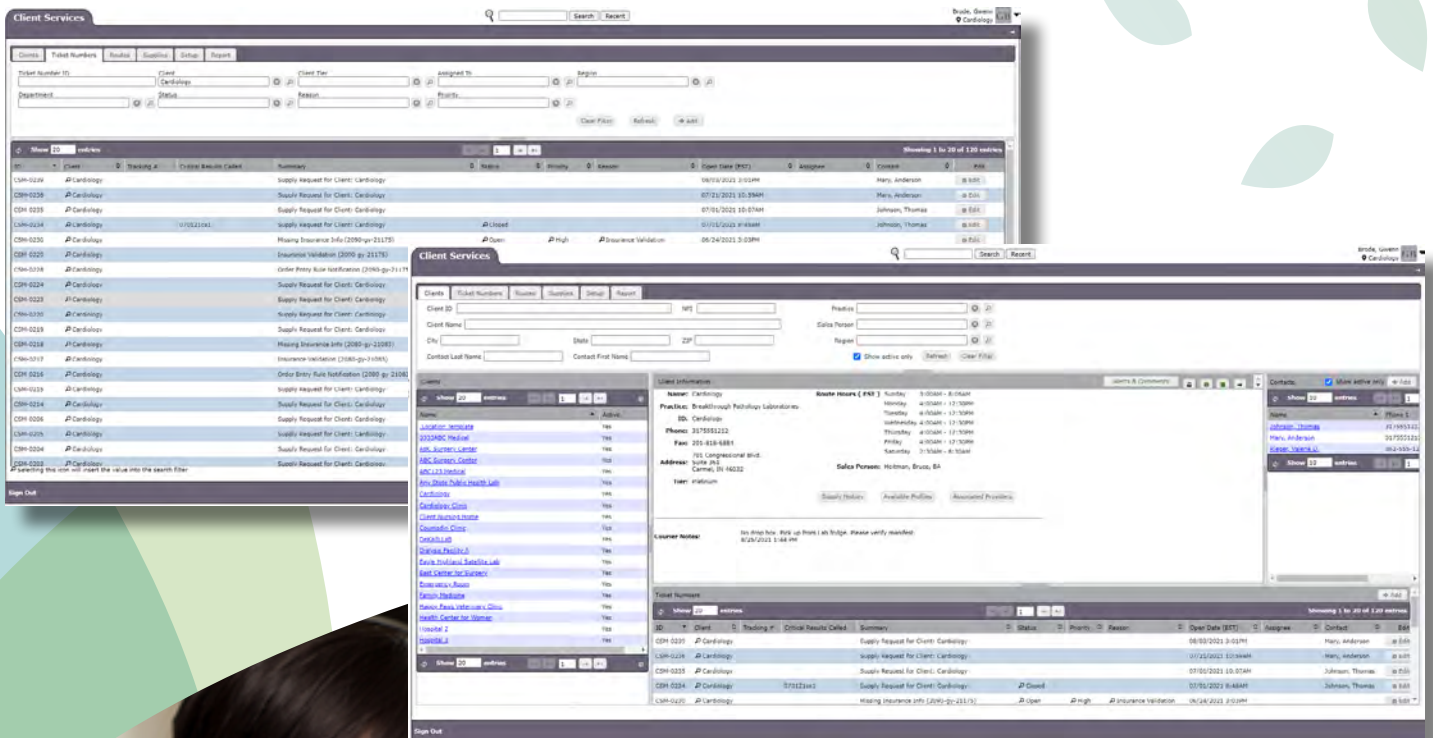


# Client Services Module

As an additional Orchard® Enterprise Lab, Point-of-Care, and Outreach support tool, the Client Services Module (CSM) is available to enhance your outreach support capabilities. The Client Services Module is beneficial to track and assist your clients, provide collection lists, manage courier routes, and monitor inventories.

## Orchard CSM Helps You Provide Superior Customer Service

Using the Client Services Module to track, document, and organize outreach services promotes the superior level of customer service that is crucial to maintaining satisfied clients.



Enhance your lab's outreach business with the Orchard Client Services Module.

## Increase the Efficiency of Your Outreach Tracking

The Orchard Outreach Client Services Module can help promote quality customer service through the ability to:

- Track inbound calls
- Run client management reports
- Monitor client supply inventories
- Provide a client window to schedule pickups, request supplies, and more
- Manage courier routes for effectual routing of samples and supplies
- Monitor test turnaround times to promote timely care



**Call us today for  
a demonstration of  
how Orchard Outreach  
Client Services Module  
can enhance your  
outreach business.**

